



153 NW 16th Street | Boca Raton, FL 33432
o 561-879-9223 | f 561.892.3801
EC13002600 EC13011015
CVC57285 EC13012784

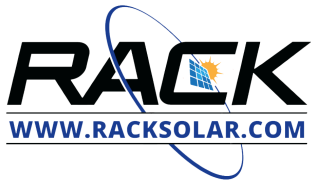
What can delay my project?

EnerFlo Milestone	Possible Delays
First & foremost	Client responsiveness and communication. If they are unresponsive, it makes it very hard for the Operations team to fulfill their role and duties.
New Project	A matching driver's license (DL) of the owner is required. A complete and correct utility bill (UB) with all pages included must be provided.
Site Survey	If the Site Survey was scheduled 1+ weeks out from time of sale. The homeowner must be present at the scheduled survey time if the NOC was not signed during the sale. The NOC must be signed by the rightful owner listed on the property appraiser's records and collected at time of survey, if requested on the JotForm. If the NOC is not signed at Site Survey, the signed NOC is mailed by the customer.
Engineering	Any pending NTP (Notice to Proceed) requirements or stipulations must be resolved. NTP and NOC is required before submitting to Engineering. Client requested a layout change of their panels after seeing the 1st initial Engineering mock-up. The project was either under sold or over sold with projected utility bill offset and the deal needs to be re-worked. The client is getting a new roof. We must have information about the Roofer, the NOA for the roof type, and the Roofing contract. Roofing information must be provided to the Engineers to confirm correct attachments are used. Code violations were identified by our team, and they must be addressed with the Solar project and in the Engineering plans. This can include electrical violations or the client has a HVAC/Pool Pump in



153 NW 16th Street | Boca Raton, FL 33432
 o 561-879-9223 | f 561.892.3801
 EC13002600 EC13011015
 CVC57285 EC13012784

	front of the electrical equipment that must be moved.
Lease Approval	If a client-facing Change Order is required. If NTP needs to be granted.
Permit App QC	NOC is required before submitting to Permitting.
Permitting	Delays can occur due to plan reviews by the building department or corrections required for the permit. Ensure all open permits or code violations on the property are disclosed by the homeowner. Non-disclosure impacts project timelines and the plan review cycles.
Net Metering and HOA	If an HOA is involved, add an estimated 30 days for approval, as HOA applications can't be submitted until engineering plans are finalized. Sometimes, HOAs also want proof of a permit with the submission before granting approval.
Permits Pending Pickup - New Roof	If a homeowner is proceeding with a new roof, the new roof must be permitted and all inspections are passed and finalized (besides Tile roofs) before Rack Solar will install the solar panels.
Permits Pending Pickup - Shutdown	Electrical upgrade requirements and scheduling shutdowns with utilities, as utility availability for shutdown dates may be pushed out months. "First come first serve" basis for scheduling. Utilities may push out shutdown dates due to emergencies or storms. Some utilities require a permit and work-with inspection before scheduling a shutdown, especially in Miami-Dade.
Install Prep	If there is a code violation, the code violation must be addressed and resolved before we will schedule the solar installation (moving a pool pump, sprinkler pump, HVAC system, etc) Photographic evidence must be supplied.
Installation & Inspections	Ongoing construction projects on the property (before or during solar installation) may cause delays. If any code violations were not resolved by the Homeowner. The condition of the roof was not clear during Site Survey, and crew



153 NW 16th Street | Boca Raton, FL 33432
o 561-879-9223 | f 561.892.3801
EC13002600 EC13011015
CVC57285 EC13012784

	deems the roof unfit for installation.
Pending PTO/Payment	Ensure the correct address and Social Security Number (SSN) are on file for the utility account to avoid delays.