

# SATIC USA ~ POWER PERFECT BOX

## Limited Savings Guarantee

Satic's POWER PERFECT BOX is an energy management system (EMS) designed to condition and protect, electrical systems from a number of potential issues. Through power conditioning, regulation, EMF and harmonics filtering as well as surge protection, the POWER PERFECT BOX may provide energy savings by increasing electrical system efficiency. The percentage of energy savings guaranteed (Limited Savings Guarantee) is dependent upon a variety of factors; including the amount of and type of active electrical loads on the system, environmental conditions and other factors. Subject to the terms, conditions and limitations contained herein, Satic (the Company) guarantees that the electricity consumed in the home after installation of the POWER PERFECT BOX will be at least 8% less than the amount of electricity consumed prior to the POWER PERFECT BOX installation, subject to conditions below.

**Term:** The Guarantee shall not extend beyond 36 months following the installation of the System.

**Requirements:** To be eligible for a claim, a valid and properly completed warranty card must have been submitted within 30 days of the installation of the POWER PERFECT BOX. At the time of submitting the claim, you must complete a Claim Form (which the Company will provide upon request) and submit the Claim Form to the Company no later than 60 days following the anniversary of the date your Solar and EMS was installed. A Claim Form must be accompanied by complete copies of the 12 monthly utility invoices for electricity (as well as invoices for gas if applicable) for the 12 calendar months immediately preceding installation as well as 12 months of billing immediately following the month in which the installation of the System occurred. In order to be eligible for the Guaranteed Savings, you must have resided in the residence where the Solar and EMS is installed for at least 12 months prior to and after the date on which the Solar and EMS was installed. The Guarantee is neither assignable nor transferable.

**Calculation:** The Guaranteed Reduction amount will be determined by comparing your energy consumption for the 12 full calendar month period preceding the month in which the System was installed (the "Base Period") with your energy consumption for the 12 full calendar months following the installation of the System (the "Post-Installation Period"). Subject to the limitations set forth herein, the Company will guarantee that you will realize the Guaranteed Reduction of your energy consumption during the Post-Installation Period compared with your energy consumption during the Base Period. If you do not realize the Guaranteed Reduction, the Company will pay you a cash amount equal to the difference between the Guaranteed Reduction and the percentage reduction of energy usage that you actually realized (the "Difference"). The Company does this by comparing the kWh used during the Base Period with the kWh used during the Post-Installation Period. The Difference will then be multiplied by the average charge per kWh (the "Effective Rate") reflected on your Utility Bills during the Base Period. If you are on a "time of use" plan or "demand rate" plan, the Effective Rate shall be the off-peak or lowest demand rate or the lowest seasonal rate during the Base Period and shall only consist of the base energy charge for electricity, exclusive of any demand charges, taxes, assessments, fees, surcharges or the like.

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**User Responsibilities:** The following sets forth "Limitation Factors" which can void the Guarantee.

- The Guarantee is void if user does not exercise prudent energy management within your home, as intentionally leaving lights or appliances on to raise usage voids the guarantee.
- The Guarantee does not apply in the event that the number of occupants in your home during the Post-Installation Period is greater than the number of occupants at the time of the base period.
- The Guarantee does not apply in the event that:
  - The square footage of your home is increased.
  - Your energy usage increases as a result of a change in family size or lifestyle.
  - You install a new pool, appliances (etc) or other energy consuming devices which significantly increase energy consumption during the Post-Installation Period.

As a condition to this Guarantee, the Customer agrees to:

- Furnish the Company with copies of all Utility Bills as well as properly completed Claim Form.
- Not utilize their heating, ventilation and cooling (HVAC) system with windows and doors open as this increases energy usage.
- Follow the HVAC system manufacturers instructions regarding operation and maintenance of the HVAC system, including having the HVAC system inspected at least once during the Post-Installation Period. Furthermore, all HVAC filters must be replaced at least annually.
- Notify the Company of any change to your home that may increase energy usage subsequent to the installation of the System including, but not limited to, factors such as increases in the number and size of appliances, capital improvements to the Customer's home, increases in the number of occupants in the residence, etc. The Company may, at its option, agree to honor the Guarantee, subject to certain adjustments to the Guaranteed Reduction based upon the Company's calculation of increased energy usage arising from the Limitation Factors.
- Submit any fully completed reimbursement Claim Form within 60 days of the first anniversary of the System being installed together with the Utility Bills and proof that the HVAC system was properly maintained during the Post-Installation Period, as well as your written affidavit that no changes have occurred which could otherwise serve to void the Guarantee.
- The Company reserves the right to pre and post inspect the residence and request additional documentation or evidence.

**Information:** All claims must be submitted in a reasonable, timely fashion to the proper address.

**Additional Limitations:** The Guaranteed Reduction does not cover claims due to abuse or neglect of the HVAC system or the POWER PERFECT BOX, or arising from any other factor not within the Company's control or no fault of the product or Company.

**Disclaimers:** Except as set forth above, the Company makes no other warranties, express or implied, with respect to the System other than those provided in the product warranty.



## Product Performance Guarantee

Satic USA's American made products are assembled with great care and pride in beautiful Big Sky Country ~ Missoula, Montana. We are active in our community, proud members of our Chamber of Commerce, Dunn & Bradstreet rated and have a Better Business Bureau A+ rating.

We are so certain about our product's build quality and performance that we put it in writing. As our commitment, we back our product line by guaranteeing that within two years of installation, your power savings will exceed the cost of installation through reduction of your electrical usage within what would be considered a normal range of usage when you install the Satic POWER PERFECT Energy Management System.

We guarantee our customers a satisfactory result.

As part of our full installation service, Satic's team will do a professional pre-assessment before installation allowing us to best create your customized installation strategy and accurate bid. The assessment is yours to keep and review and will also help us accurately measure, calculate and track your results.

The Audit: We review the results after 12 (twelve) months (making adjustments as needed with no additional costs to the customer) and again at 24 (twenty-four) months. We compare those utility bills after the Satic install to:

- a. The 12 (twelve) months prior to the install.
- b. As well as reviewing historically, over the last 5-20 years (depending on records availability) matching the closest weather patterns, comparing them as accurately as possible to past utility usage.

Note: The audit is on electricity related charges.

Since utility prices can fluctuate, the KWH "usage and demand" are measured. If the usage and watts decrease while electricity prices increase, the base period rates will apply.

To date, Satic has not had a customer who installed the Satic POWER PERFECT Energy Management System receive less than the projected 24 month savings and have yet to enforce our Performance Guarantee. Thank you so much for trusting your conservation choices to Satic.

Sincerely,

B.D. Erickson II, President